



HRsuccess
success through people.

**WAIT, YOU MEAN YOU CAN'T
READ MINDS?**

**FIND OUT WHAT PEOPLE IN
YOUR BUSINESS ARE
THINKING, WITH A**

STAFF PULSE SURVEY

IMAGINE BEING ABLE TO....

- ✓ Understand how your staff are thinking and feeling about the business, their job, their team etc.
 - ✓ Access team member's ideas and suggestions for improvement
 - ✓ Measure staff satisfaction and engagement
- ✓ Get an indication of staff member's intentions to stay with or leave the business
- ✓ Identify and address those hidden issues and frustrations that impact business performance
- ✓ Easily repeat the survey over subsequent periods to track progress/ trends

Introducing Staff Pulse Surveys

Our Staff Pulse Surveys;

- ✓ Are totally customisable
- ✓ Are easy to administer
- ✓ Are confidential, ensuring staff are comfortable and honest in their responses
- ✓ Come complete with comprehensive reports based on your precise requirements

**Engaged employees = 27% higher profit,
50% higher sales and 50% higher customer
loyalty (Gallup Study)**



Take the 'pulse' of your staff to reveal the health of your business

Turn the page for further details...

Your Staff Pulse Survey

Your Staff Pulse Survey will provide you with valuable qualitative and quantitative information about what staff are presently thinking and feeling about key aspects of their role and your business. Your HR Success Consultant will work with you to develop and deliver your customised survey. By way of example, survey questions might relate to...

- **The Business** – eg. understanding of and personal alignment with business mission, vision and values; adequacy of communication; current level of satisfaction
- **My Job** – eg. challenging and interesting job; adequacy of information/resources provided
- **My Immediate Team** – eg. relationships with colleagues and supervisor; team effectiveness; level of client/customer focus
- **My Conditions and Environment** – eg. health and safety; pay and conditions; work/life balance and flexibility
- **My Development** – eg. access to development opportunities for immediate and future roles; frequency and quality of feedback

Our Staff Pulse Survey package is a COMPLETE SOLUTION, including;

- ✓ Support for pre- and post- survey communication(s) to the management team, staff and potentially other stakeholders (eg. Board members)
- ✓ Your HR Success Consultant acting as an independent contact point for staff completing the survey
- ✓ Analysis of information collected, and provision of detailed reports to the management team
- ✓ As required, draft and present results to the management team and potentially key staff groups
- ✓ Initial recommendations and guidance for immediate and subsequent actions required in response to survey outcomes

Beyond this initial phase, HR Success can also provide support in relation to, for example:

- Facilitating management and staff action planning sessions and related processes
- Drafting ongoing communications
- Progressing, monitoring and reviewing the impact of agreed actions

Call us today to discuss your Staff Pulse Survey options and/or request a proposal